

# 2016 Activities

## Lens a Hand



Hosted an information stand and photography competition in 4 local shopping centres over a two week period. We actively engaged with almost 600 members of the public during this period.

## Volunteer Managers' Forum



Held an event in the D Hotel for Volunteer Managers, attended by 20 representatives of non-profit organisations. During the forum attendees participated in a hugely popular speed networking event. As an example of the feedback received one volunteer manager noted:

*The facilitators were excellent – great information to take back to our own group – making me think about how we can further our own group*

## Jobseekers



In 2016 we held 32 outreach sessions with Jobseekers, in settings such as Job Clubs, Seetec Jobpath, Intreo Jobs Week and the National Learning Network. 31% of volunteers who registered with Louth Volunteer Centre in 2016 stated that their reason for volunteering was to assist their career prospects

## Students



We held 4 outreach sessions in Dundalk IT and supported DkIT volunteering society to engage with the student population. 165 DkIT students registered with Louth Volunteer Centre in 2016 and contributed over 1,000 verified voluntary hours to the local community.

## Social Regeneration Projects



Louth Volunteer Centre partnered with Louth County Council to deliver social regeneration projects focused on volunteerism in local communities in the Cox's Demesne and Doolargy areas.

Activities included leading and/or supporting community volunteers to carry out community clean ups; street feast events; and events for local children. Community volunteers were facilitated in establishing as a formal group during this period.



**1,169** Volunteers actively engaged with our service



**476** Garda Vetting Forms processed



**2,481** engagements with Volunteers Involving Organisations



**509** face to face meetings with Volunteers- this represents a **135%** year on year increase



Our Volunteers donated **40,271** hours of their time to the community in Louth



**3,249** calls to volunteers



**301** New Volunteer Opportunities

# 2016 Impacts



## Volunteers



97%

said they would recommend Louth Volunteer Centre



92%

felt it important LVC services be available to community

## Following volunteering accessed through Louth Volunteer Centre



84%

Community Contribution increased



77%

General Wellbeing increase

## LVC Supports & Services



81%

of respondents said our supports were easy to access



94%

of respondents said that we had followed up with them in reasonable time

## Satisfaction Rating

89% How quickly we get back to you

94% How helpful we are

82% The choice of volunteering opportunities offered by LVC  
88% The quality of information we provide  
91% Our overall service



## Volunteering Involving Organisations



96%

said they would recommend Louth Volunteer Centre

## Our Customer Service



90%

are satisfied with the service they received



99%

felt we followed up within a reasonable time



91%

felt our team were knowledgeable about volunteering



98%

felt our team are welcoming friendly and professional

## As a result of engaging with Louth Volunteer Centre



75%

increased knowledge of volunteering



70%

increased ability to deliver their volunteer programme

## What volunteering means to our volunteers



"I found it very difficult to meet people at first and was staying in the house all the time. Volunteering built my confidence and made me very happy."

**Antonia**



"It's giving me the opportunity to give something back to the community, understand better the community and society as well as improve my confidence and self-esteem."

**Paul**



"Volunteering is the best decision I have ever made. I am so much happier and having loads of fun!"

**Rita**



"Volunteering gives me the experience I may need when applying for paid employment."

**Mark**



"Volunteering was a great social outlet for me. It was very enjoyable and gave me a reason to get out of the house during the week."

**Tina**