

County Louth
Volunteer Centre
Annual Report 2017

#### 1. Introduction

This report outlines the work and highlights the achievements of Louth Volunteer Centre (LVC) in 2017. We offer support and guidance to individuals and Volunteer Involving Organisations (VIOs) to reach their individual and collective goals while making a significant contribution to their local community and society.



#### 1.1 Our Vision

Our vision is to make volunteering part of the way of life in Louth.

#### 1.2 Our Mission

To help individuals find meaningful opportunities to volunteer and to support not-for-profit organisations to involve volunteers in their work.

#### 1.3 Our Values

Our key values are:

- ➤ Equality. We believe all people should be valued and respected equally. We are also committed to removing barriers that exclude vulnerable groups from participating fully in society.
- ➤ Sense of Community. Volunteering is ultimately about people helping others and feeling connected with their community
- ➤ Professionalism. We work in an environment where honesty and integrity is paramount and where people are encouraged to bring their ideas to life while remaining accountable to ourselves and others.

## **Our Services**

#### **Volunteers**

#### **VIOs**

The opportunity to meet with a member of staff to discuss volunteering opportunities.

Access to a database of volunteering opportunities so that the volunteer can choose the opportunity that best suits them.

Information on the how, why and where of volunteering

The volunteers rights and obligations and best practice in volunteering.

On-going support for the volunteer through regular contact.

We offer a free volunteer placement and referral service.

Guidance and support in developing volunteer roles.

**Post Volunteer Opportunities** 

Guidance and support on policy issues.

Guidance and support developing new projects involving volunteers.

Training, guidance and support around best practice issues when involving volunteers

Garda Vetting Service to organisations who do not have access to their own Liaison Person.

#### 2. Our Activities

#### 2.1 With Volunteers







We supported

1,291

Volunteers

From

**52** 

**Countries** 

Who contributed

44,216

Hours

#### **Jobseekers**



- 26 Outreach Workshops to 365 Jobseekers
- Delivered presentations in Jobs Clubs, Seetec, and Job Focus
- Hosted stand at DSP Jobs Week events
- 165 jobseekers registered with LVC in 2017 40% Placed in volunteering



## **People with Disabilities**

- Referrals from Employability Louth, National Learning Network,
   Community Mental Health Team
- Volunteering Workshop delivered in Malta Services
- 30 Senior Students of St. Ita's Special School Drogheda participated in volunteering project





- 3 Outreach sessions to residents of Mosney Accommodation Centre & East Coast Catering (Asylum Seekers)
- 32% of all new volunteers in 2017 originally from outside Ireland
- 34% placement rate for international volunteers (slightly above national average)

## **Young People**



- Volunteering workshops delivered to 350+ TY students across County
- 161 DkIT students registered with LVC at 2 x outreach sessions
- Hosted stand at Louth Youth Council Conference

#### 2.2 With VIOs

3,143

• Engagements with VIOs

867

• Garda Vetting forms processed

307

• New Volunteer Opportunities

Do Good Feel Good Volunteer Leadership Seminar – 15<sup>th</sup> May 2017







Attended By

From

26

100%

36

**Participants** 

**VIOs** 

Satisfaction

"Reminder to refocus on the value of volunteers and that their care and well being is very important.."

"Meeting people engaged in volunteering. Discovering other groups in the area that would be worth contacting."

The most beneficial thing was....

"Meeting other organisations who use the volunteer centre and also seeing things from the volunteers' view"

"The group work & meeting other voluntary organisations. Learning about the evetting & new legislation requirements."

#### Volunteer Leaders' Networks

Biannual meetings established June 2017.

# 35 VIOs attended LVC seminar and networking events

- \*Louth Public Participation Network - County Wide
- \*North East Cancer Research & Education Trust (NECRET) County Wide
- \*SOSAD, Suicide prevention and Support County Wide
- \*MS Louth Voluntary Branch -County Wide
- \*Foróige Louth Countywide
- \*Ardee Active Retirement-Ardee
- \*Ardee Day Care Centre Ardee
- \*Ardee Youth Prayer Group -Ardee
- \*Ardee Girl Guides Ardee
- \*Ardee Boxing Club Ardee
- \*Irish Wheelchair Association -Ardee
- \*Dee Hub, Community resource Centre - Ardee
- \*St Joseph's Hospital Ardee

- \*Gary Kelly Cancer Support Centre - Drogheda
- \*Highlanes Gallery , Municipal Art Space - Drogheda
- \*Culture Connect, Cultural Diversity platform Drogheda
- \*Red Door Project, Addition Rehabilitation - Drogheda
- \*Drogheda Community Drug & Alcohol Forum Drogheda
- \*Drogheda Hospice Homecare Foundation - Drogheda
  - \*Connect Family Resource Centre - Drogheda
- \*Moneymore Afterschool Club - Drogheda
- \*Southside Community Youth Project - Drogheda
- \*St Vincent de Paul Drogheda
- \*Nurture, pregnancy & childbirth mental health counselling service National

- \* Cara Cancer Support Dundalk
  - \*Carlingford Cooley Tourism Association- Carlingford
- \*North Louth Community First Responders - Dundalk to Carlingford
  - \*Family Addiction Support Network - Dundalk
- \*Dundalk Business Improvement District - Dundalk
- \*Turas Counselling, Addiction rehabilitation, Dundalk
  - \*Dundalk Social Services Council, Meals on Wheels service - Dundalk
- \*Make a Wish Foundation -Dundalk
- \*Mega Hearts, Youth group for people with autism Dundalk
  - \*Louth Agricultural Show -North Louth
  - \*ISPCC North East Region

### 3. Our Impact

According to our volunteers and VIOs our work has a significant impact on them and the community and it is very important that they have the support we offer.

95%

• Of Volunteers and VIOs stated that it is very important to have the support of the VC for the community .

88%

• Of Volunteers and VIOs stated that it is very important to have the support of the VC for them.

#### 3.1 On VIOs

87%

• Of VIOs stated that it is very important to have the support of Louth VC available to them.

**87**%

• Of VIOs stated that because of the their engagement with Louth VC their ability to **attract volunteers** has increased/significantly increased.

95%

• Of VIOs stated that because of their engagement with Louth VC their ability to **retain volunteers** had increased

**87%** 

 Of VIOs stated that because of their engagment with Louth VC their knowledge of volunteering has increased

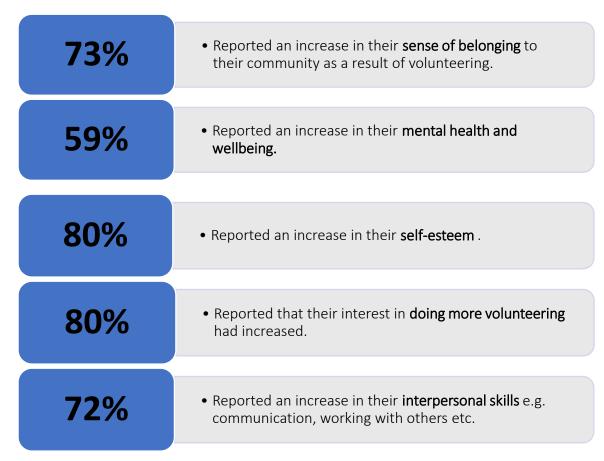
71%

• Of VIOs stated that because of the support of Louth VC they increased their service users

46%

 Of VIOs stated that without the support of Louth VC they would have to reduce the activities of their organisation.

#### 3.2 On Volunteers.



Source: Volunteer Survey

#### 3.3 Volunteer Stories

84% of Volunteers reported increased feeling of making a useful contribution to their community

"It's as true as I'm sitting here writing this. We can spend a lifetime working for money (of which there is never enough) and then magically, when we hit 65 we can work for no money and lots of job satisfaction instead.

I am volunteering with a number of organisations. All very enjoyable and as much rewarding for me as the recipients of my "efforts".

Indeed I think I am the real winner..."

Peter

## **74%** Reported an increased confidence in their own abilities as a result of volunteering

"I found it very difficult to meet people at first and was staying in the house all the time. Volunteering built my confidence and made me very happy, coming back home after volunteering I was very happy.

It improved my self-confidence. My children were very happy that I was going out and meeting people. It improved my knowledge of life in Ireland.

It also improved my chances of gaining employment as employers could see I was prepared to go out and work. It looks very good on my C.V.

My last volunteering position was with The Soup Kitchen in Drogheda. I met so many people who were homeless. It was so good to talk with them and know I was helping"

### 4. Geographic Reach

Louth County Council provided additional funding in 2017 to expand our activities in North County Louth, particularly the Cooley Peninsula.



## Carlingford/Cooley

- Hosted stand at Carlingford Volunteer Fair January 2017
- Conducted on-street research into volunteering awareness
- Recruited volunteers for 5 x community events in area
- 49% increase in volunteering opportunies on IVOL database



## County Breakdown

- 48% volunteers from North Louth (Dundalk & Cooley Peninsula)
- 44% from South Louth (Drogheda, Tullyallen, Termonfeckin)
- 8% from Mid Louth (Ardee, Dunleer, Clogherhead, Castlebellingham, Kilsaran, Dromiskin)